

WEST BENGAL STUDENT CREDIT CARD SCHEME



USER MANUAL FOR THE STUDENT CREDIT CARD

Step 1:

Please download the scheme document and read carefully before proceeding for registration.



Please keep the following documents with you before registration process.

- (a) Colour Photograph of the applicant (should be in .jpeg / .jpg between 50 KB and 20 KB)
- (b) Colour Photograph of the co-applicant / co-borrower (should be in .jpeg / .jpg format, between 50 KB and 20 KB)
- (c) Signature of the student (should be in .jpeg / .jpg format, between 50 KB and 10 KB)
- (d) Co-borrower / Guardian's signature (should be in .jpeg / .jpg, format, between 50 KB and 10 KB)
- (e) Student's AADHAR Card (should be in *.pdf format,* between 400 KB and 50 KB)

Step 2: Cont'd.....

- (f) Student's Class 10th Board registration certificate (if no AADHAR card) (should be in *.pdf* format between 400 KB and 50 KB)
- (g) Guardian's Address Proof (should be in .pdf format between 400 KB and 50 KB)
- (h) Admission Receipt (should be in .pdf between 400 KB and 50 KB)
- (i) Student's PAN Card / undertaking if there is no PAN Card (should be in .pdf format between 400 KB and 50 KB)
- (j) Guardian's PAN Card / undertaking if there is no PAN Card (should be in *.pdf format* between 400 KB and 50 KB)
- (k) Relevant page of the brochure / document detaining course fee / tuition fee (should be in .pdf format between 400 KB and 50 KB)



- 1. Click the image with mobile or Camera and transfer it to your desk top or laptop.
- 2. Crop out the unnecessary portions of the image (Open the image → Select Edit & Create → Select Edit → Click on the desired border line and drag to crop out → Click Save)
- 3. To resize (Right click the image → Select Open with → Select Paint → Select Resize → Select Percentage option → Type the desired percentage inside the box i.e 75 etc. → Click OK → Click Save → Check the file size)
- 4. If not OK yet, repeat the above steps

(Alternate methods also may be applied, if desired)



Step 3:

Online Registration:

Visit www.wb.gov.in or https://banglaruchchashiksha.wb.gov.in and click STUDENT CREDIT CARD tab or Log in to https://wbscc.wb.gov.in **Click on REGISTRATION OF STUDENT** form option, fill up the Registration of Student form and then Click on Register button to generate user id and password.



FORMAT OF THE STUDENT'S REGISTRATION FORM

Student Registration To be selected **Basic Details** from the drop Applicant Name FIRST NAME MIDDLE NAME LAST NAME down list Date of Birth Gender Date of Birth ----Please Select Gender---• To be selected from ou have Aadhaar Number? ----Please Select---▼ the drop down list To be selected (Yes/No) from the drop Present Course of Study down list State of Institution To be selected ----Please Select State of Institution---• from the drop District of Institution Name of Institution ----Please Select District of Institution----• ----Please Select Institution----• down list Programme Type* Programme Name* ----Please Select Programme----• ----Please Select Programme Name---To be selected To be selected from the drop **Contact Details** from the drop down list Mobile No down list Mobile No Email ID* Re-enter Email ID × Password should be strong. It should Email ID Re-enter Email ID Please do not Email Address is required contain minimum eight characters copy, need to be consisting of at least one upper case ting of allea Password G typed bet (i.e. A-Z Alphabet (i.e, A-Z), one lower case ne Numeric Character (i.e. 0-9) & One Special Character (i.e. @#9 Confirm Password alphabet (i.e, a-z), One numeric Enter Password × Confirm Password Password is required This Password will be used for all future character (i.e 0-9) & one special Very Weak!(Must be 8 or more chars) character (i.e., @#\$^) purposes

Register



FORMAT OF THE STUDENT'S REGISTRATION FORM (WHEN THE STUDENT HAS AADHAAR CARD)

Applicant Registration

Applicant Name*					
FIRST NAME	MIDDLE NAME		LAST NAME		
Date of Birth [*]		Sex*			
Date of Birth		Please Select Sex		~	
Do you have Aadhaar Number?*		Aadhaar*			
Yes	~	Aadhaar No			Then insert the
State of Institution*					Aadhaar No.
Please Select State of Institution	~				Additidat No.
District of Institution*		Name of Institution [*]			
Please Select District of Institution	~	Please Select Institut	tion	~	
Programme Type*		Programme Name*			
Please Select Programme	~	Please Select Course	·	~	
Programme Duration (in Years)*		Mobile No*			
Please Select Programme Duration	~	Mobile No			
Email ID*		Re-enter Email ID [*]			
Email ID		Re-enter Email ID			
Password 🕖					
Password [*] @		Confirm Password*			
Enter Password*		Confirm Password			
				➡ Submit	



FORMAT OF THE STUDENT'S REGISTRATION FORM (WHEN THE STUDENT HAS NO AADHAAR CARD)

Student Registration	

If the selection is NO	Basic Details Applicant Nama* Assat Assat Doke of Brith* 2004-2004 Do you have Addheer Namber*	iH •	Gender* MALE Nerwe of 10th Manderd Sparaf*	* *	
	No	4 -	Central Board of Secondary Education, CBSE	*	Then type the
	Registration Number of 10th standard Board*	√	Year of passing of 10 standard Board* 2018	~	name of the
Type the	11001307	•	2018	•••	10 th standard
Registration	Present Course of Study				board
Number of	Programme Type*		Programme Name*		
(10 th) standard	UG	4-	B.ABachelor of Arts	* -	
board	State of Institution*	4 -			
DUaru	District of Institution*		Name of Institution*		
	NADIA	* -	ACHARYA JAGADISH CHANDRA ACADEMY B Ed COLLEGE	*	
	Contact Details				
	Mobile No*				
	7019129589	1			
	tmail ID [*]	1	Re-enter Email ID ⁴	1	
	and a second sec	,	an and a second		
	Password 🗑				
	Password' @	*	Confirm Password*	1	
			Passwords matched!		



AFTER COMPLETION OF THE REGISTRATION PROCESS A UNIQUE ID WILL BE GENERATED WHICH WILL BE SENT TO YOUR MOBILE NUMBER WHICH WILL BE USED AS YOUR USER ID FOR SUBMISSION OF APPLICATION. THIS UNIQUE ID WILL BE USED AS USER ID FOR ALL FUTURE PURPOSES

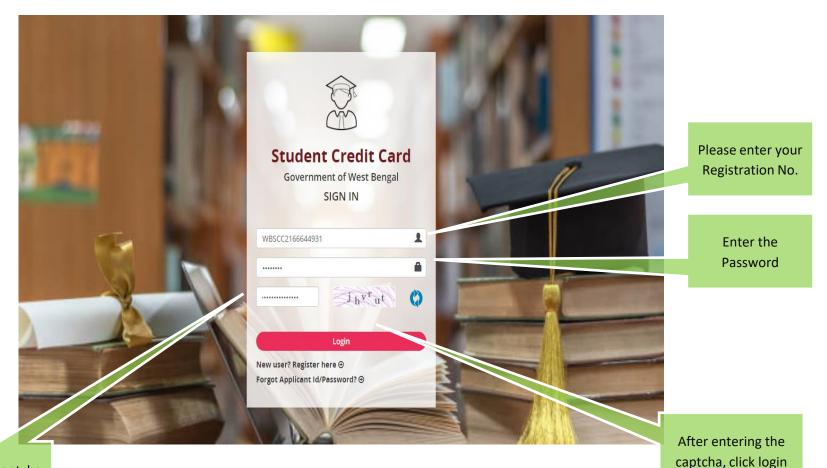
Please enter the OTP sent to your mobile number during registration		NO. VERIFICATION e OTP for OTP ID #56833, sent	to your Mobile No XXXXXX254 Close Verify		
	10-03-2004	✓	MALE		
	Aadhaar*		State of Institution*		
	Statistics of the second secon	✓	West Bengal	~	
	District of Institution*		Name of Institution*		After entering the
	KOLKATA	~	Behala College	~	OTP, please click on
	Programme Type*	✓	Programme Name*	✓	verify
	UG	~	B.A.(Hons)	~	
	Programme Duration (in Years)*		Mobile No*		
	3	~		✓	
	Email ID*		Re-enter Email ID*		
	samar.roy@gmail.com	✓	sama a sama sa	✓	
	Password @				
	Password [*] 👁		Confirm Password*		
		✓		✓	
			Passwords matched!		
				₩ Submit	

	This message I		You have s WBSCC2160		/BSCC. Your Registration Id is ials has been sent to your mobile no.	~
Martines,	appear after su		Date of Birth*		Gender*	
	registrati	on	01-06-2003	~	MALE	~
			Do you have Aadhaar and e?"		Aadhaar"	
			Yes	~	30499999999	
				_		
			Press t Course of Study			
			ate of Institution"			
			West Bengal	~		
			District of Institution"		Name of Institution'	~
			District of Institution*	*	Asutosh College	*
			District of Institution"			~ ~
			District of Institution* KOLKATA Programme Type*	~	Asutosh College Programme Name"	
	ration number		District of Institution" KOLKATA Programme Type" UG	~	Asutosh College Programme Name"	
	ration number erated which		District of Institution" KOLKATA Programme Type" UG Contact Details	~	Asutosh College Programme Name"	
will be gen	erated which		District of Institution" KOLKATA Programme Type" UG	~	Asutosh College Programme Name"	
will be gen will be use	erated which ed as User ID		District of Institution" KOLKATA Programme Type" UG Contact Details Mobile No"	•• ••	Asutosh College Programme Name"	
will be gen will be use	erated which		District of Institution" KOLKATA Programme Type" UG Contact Details Mobile No" 9//###################################	•• ••	Asutosh College Programme Name* B.B.A. Bachelor of Business Administration	
will be gen will be use	erated which ed as User ID		District of Institution" KOLKATA Programme Type" UG Contact Details Mobile No" 9175555581 Email D"	* * *	Asutosh College Programme Name* B.B.A. Bachelor of Business Administration Re-enter Email ID*	~
will be gen will be use	erated which ed as User ID		District of Institution" KOLKATA Programme Type" UG Contact Details Mobile No" 9175555581 Email D"	* * *	Asutosh College Programme Name* B.B.A. Bachelor of Business Administration Re-enter Email ID*	~
will be gen will be use	erated which ed as User ID		District of Institution" KOLKATA Programme Type" UG Contact Details Mabile No" 9835555551 Email ID" anikesäigesellesen	* * *	Asutosh College Programme Name* B.B.A. Bachelor of Business Administration Re-enter Email ID*	~
will be gen will be use	erated which ed as User ID		District of Institution" KOLKATA Programme Type" UG Contact Details Mobile No" Ø& Mossesski Email ID" an ikksigesakkees Password ©	* * *	Asutosh College Programme Name* B.B.ABachelor of Business Administration Re-enter Email ID* an Naxe@genationern	~



Step 3: Submission of application

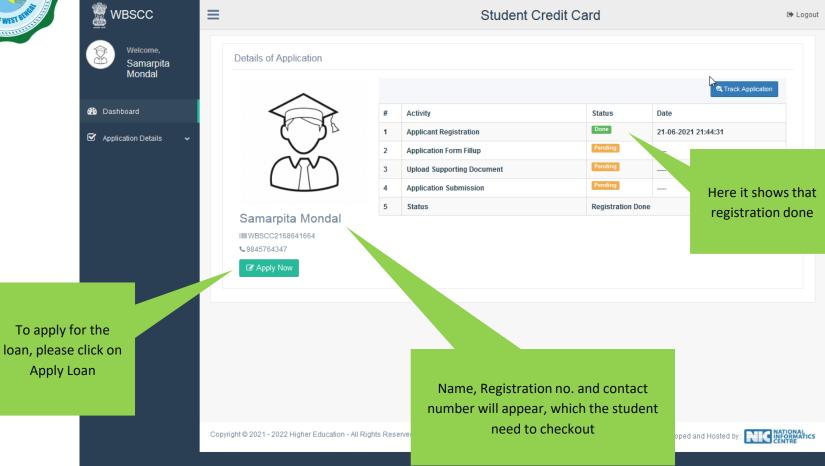
Click STUDENT LOG IN button to get :



Enter the captcha as shown



APPLICANT DASHBOARD



🧝 wbscc	=	Stude	ent Credit Card	G* Lo
Welcome, Aniket Sarkar	Personal Details			
	Name of Student*	ANIKET	MIDDLE NAME	SARKAR
🔁 Dashboard	Name of Father	RAGHAB	MIDDLE NAME	SARKAR
🖼 Application Details 🛛 🗸	Name of Mother	NILIMA	MIDDLE NAME	SARKAR
 Edit Loan Application 	Co-borrower/Legal guardian's	RAGHAV	MIDDLE NAME	SARKAR
View Loan Application	name*			
	Students Mobile No:*	98 78840004	Relationship with Co- Borrower*	FATHER ~
	Date of Birth*	01-06-2003	Gender*	MALE ~
	Student Caste*	GENERAL ~	Whether physically challenged:	No ~
	Do you have Aadhaar Number?:	Yes ~	Student's Aadhaar Card No:	ЗОвявидани
	Last Qualification*	HIGHER SECONDARY/EQUIVALENT ~		
	Student's PAN Card:*	No ~	🗢 Download	Undertaking Document
	Co-borrower Details			
	Co-Borrower's Occupation*	BUSINESS	Co-Borrower's Mobile No:*	9856235412
	Co-Borrower's Caste*	GENERAL ~	Co-Borrower's Gender*	MALE ~
	Co-Borrower's Address Proof:	Voter ID Card ~	Address Proof Document/ID Number*	ZI@9999888
	Co-Borrower's PAN Card:*	Yes ~	Co-Borrower's PAN Card No:*	DABRANARA
	Present Address Details			
	House No:	77	Street Name:*	FEDER
	PIN Code:*	700021		
	State*	West Bengal ~	District*	KOLKATA ~
	Assembly*	Entally (Vidhan Sabha constituency) ~		
	Permanent Address Details	5		
	House No:	77	Street Name:*	FEDER
	PIN Code:*	700021		
	State*	West Bengal ~	District*	KOLKATA ~
	Assembly*	Entally (Vidhan Sabha constituency) 🗸		
	Course & Income Details			
	Whether received/receiving any scholarship/free ship from	No ~		
	any agency: *			
	Annual income of co-borrower (all sources):*	1000000		
	Programme:*	UG	Programme Name	B.B.A.
	(Course fee + tuition) (Indicative);*	500000	Whether received any Institutional brochure/	Yes ~
	(malcanve):-		document detailing the Course/Tuition fees : *	You have to upload relevant document later on
	Year of Commencement:*	2021	Year of Completion:*	2024
	Loan amount required:*	450000	Loan amount In words:*	FOUR LAKH FIFTY THOUSAND ONLY
	Bank Details of the Student	t.		
	IFS Code:*	ALLA0210022	Name of Bank*	ALLAHABAD BANK
	Branch Name:	ALIPORE BRANCH, KOLKATA	A/C No:*	65 787879977447
	Bank For Loan*	THE WEST BENGAL STATE COOPER. \sim	Bank Branch For Loan*	SALT LAKE CITY BRANCH ~
	Bank Details of the Co-borr	ower		
	IFS Code:*	ALLA0210022	Name of Bank*	ALLAHABAD BANK
	Branch Name:	ALIPORE BRANCH, KOLKATA	A/C No:*	89 754994984896
				Save & Continue
		Copyright © 2021 - 2022 Higher Education - All	Rights Reserved Designed,I	Developed and Hosted by : NEC NATIONATICS

APPLICATION FORM EXPLAINED IN SECTIONS Personal Details

SECTION - I (WHEN THE STUDENT HAS AADHAR)

Welcome, Aniket Sarkar	Personal Details			
	Name of Student*	ANIKET	MIDDLE NAME	SARKAR
🕐 Dashboard	Name of Father	RAGHAB	MIDDLE NAME	SARKAR
☑ Application Details 🗸 🗸	Name of Mother	NILIMA	MIDDLE NAME	SARKAR
Edit Loan Application	Co-borrower/Legal guardian's	RAGHAV	MIDDLE NAME	SARKAR
View Loan App cation	name* Students Mobile No:*	98 78840074	Relationship with Co- Borrower*	FATHER ~
	Date of Birth*	01-06-2003	Gender*	MALE ~
	Student Caste*	GENERAL ~	Whether physically challenged:	No ~
	Do you have Aadhaar Number?:	Yes v	Student's Aadhaar Card No:	30 8480003844
	Last Qualification*	HIGHER SECONDARY/EQUIVALENT		
n case of any /amendment in	Student's PAN Card:*	No ~	Download	Undertaking Document
tact number or ne, edit option	FOF	RMAT OF UNDERTAKING, IF THE	RE IS NO PAN	
ay be selected		lertake to apply for PAN as per e sanction/Disbursement of the		it Card To be uploade

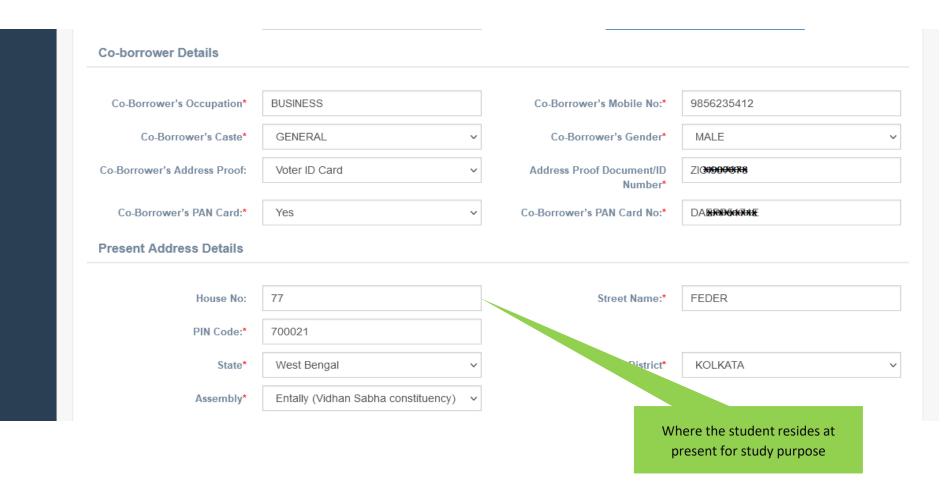
Personal Details

SECTION -- I (WHEN THE STUDENT HAS NO AADHAR)

Welcome, Amar Nath	Personal Details			
Ghosh	Name of Student*	AMAR	NATH	GHOSH
Dashboard	Name of Father	KLSDKHKJH	JJKHDJKK	BJJKD
☑ Application Details	Name of Mother	JSDJGJDG	KJBJKBKJ	JHJSKHDJH
Edit Loan Application	Co-borrower/Legal guardian's name*	JHJKHFFKJHS	КЈВЈКНЈКН	KJBJKDFJKDFH
View Loan Application	Students Mobile No:*	7019129589	Relationship with Co- Borrower*	MOTHER
	Date of Birth*	20-04-2004	Gender*	MALE 🗸
	Student Caste*	GENERAL ~	Whether physically challenged:*	No
	Do you have Aadhaar Number?:	No 🗸	Name of 10th standard Board:	CENTRAL BOARD OF SECONDARY ED
	Number :		Registration Number of 10th standard Board:	11001907
	Year of passing of 10th standard Board:	2018		
	Last Qualification*	B.SC	~	
	Student's PAN Card:*	No	~	📤 Download Undertak

ing Document

SECTION – II (CO-BORROWER AND PRESENT ADDRESS DETAILS)



SECTION -III (PERMANENT ADDRESS AND COURSE & INCOME DETAILS)

Assembly*	Entally (Vidhan Sabha constituency) ~	Where	the family of the student resides
Permanent Address Detai			, ,
House No:	77	Street Name:*	FEDER
PIN Code:*	700021		
State*	West Bengal ~	District*	KOLKATA ~
Assembly*	Entally (Vidhan Sabha constituency) 🗸 🗸		
Course & Income Details			
	••-		
Whether received/receiving any scholarship/free ship from	No		
any agency: *			
Annual income of co-borrower (all sources):*	100000		
Programme:*	UG	Course Name:*	B.B.A.
(Course fee + tuition)	500000	Whether received any	Yes ~
(Indicative):*		Institutional brochure/ document detailing the Course/Tuition fees : *	You have to upload relevant document later on
Year of Commencement:*	2021	Year of Completion:*	2024
Loan amount required:*	450000	Loan amount In words:*	FOUR LAKH FIFTY THOUSAND ONLY
Bank Details of the Student			
IFS Code:*	ICIC0000421	Name of Bank*	ICICI BANK LTD
Branch Name:*	KALYANI	A/C No:*	042101508983
Bank For Loan*	HDFC Bank V	Bank Branch For Loan*	KALYANI - WEST BENGAL 🗸
Bank Details of the Co-borr	ower		
IFS Code:*	ICIC0000421	Name of Bank*	ICICI BANK LTD
Branch Name:*	KALYANI	A/C No:*	0758010109165

SECTION – IV (BANK DETAILS OF STUDENTS AND CO-BORROWER)

Bank Details of the Studen	•		
IFS Code:*	ALLA0210022	Name of Bank*	ALLAHABAD BANK
Branch Name:	ALIPORE BRANCH,KOLKATA	A/C No:*	65 787879977487
Bank For Loan*	THE WEST BENGAL STATE COOPER. ~	Bank Branch For Loan*	SALT LAKE CITY BRANCH
Bank Details of the Co-bor	rower		
IFS Code:*	ALLA0210022	Name of Bank*	ALLAHABAD BANK
Branch Name:		A/C No:*	89 780090033200 6
Dialicii Name:	ALIPORE BRANCH, KOLKATA	A/C NO:	03109084004090
			Save & Continue

APPLICANT'S DOCUMENT UPLOADING (WHEN THERE IS AADHAR)



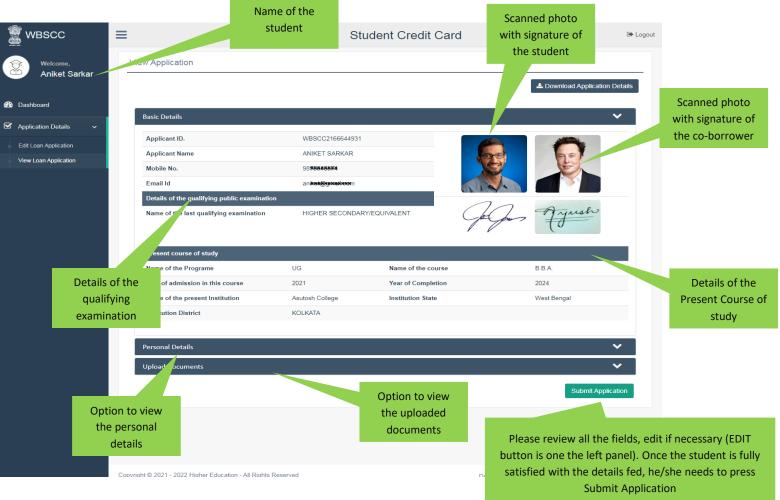
APPLICANT'S DOCUMENT UPLOADING (WHEN THERE IS NO AADHAR)



I do hereby authorise my loan sanctioning Bank to disburse/ transfer my Instituional expenses directly to the institution's Bank account from my sanctioned loan account.



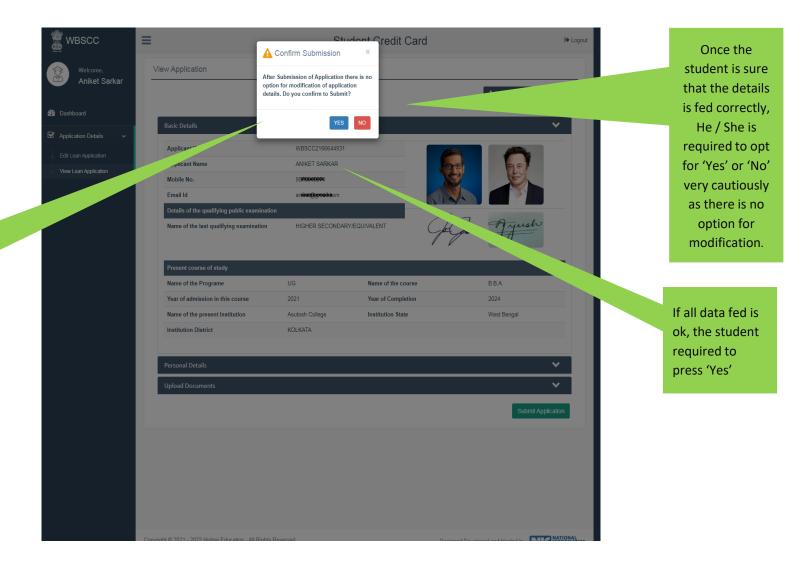
APPLICANT'S PROFILE VIEW ONCE THE STUDENT OPT FOR SAVE AND CONTINUE IN THE PREVIOUS PAGE THIS PAGE WILL OPEN UP

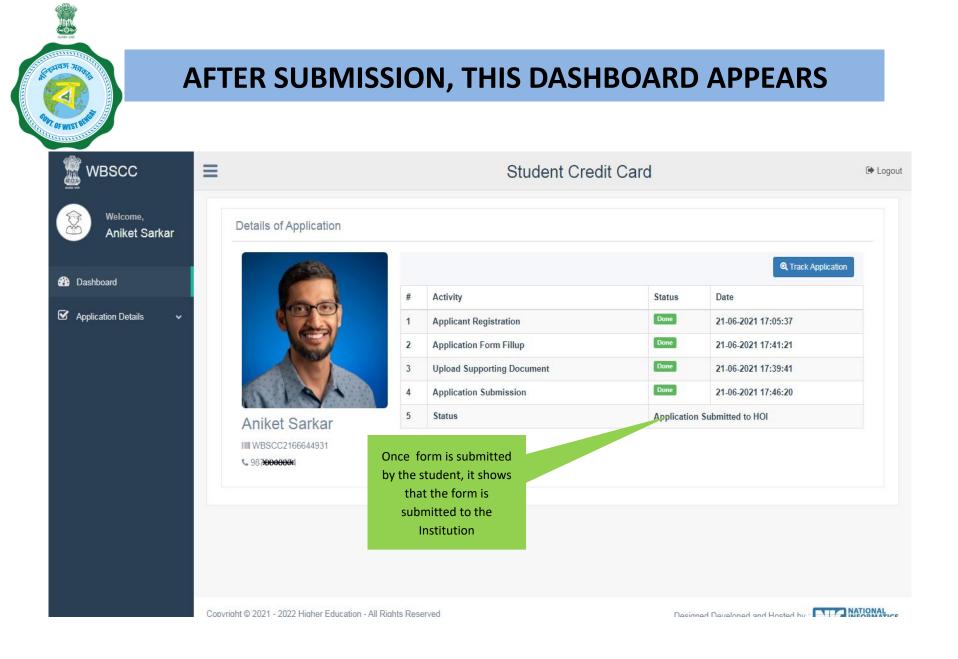




APPLICANT'S PROFILE AFTER FINAL SUBMISSION

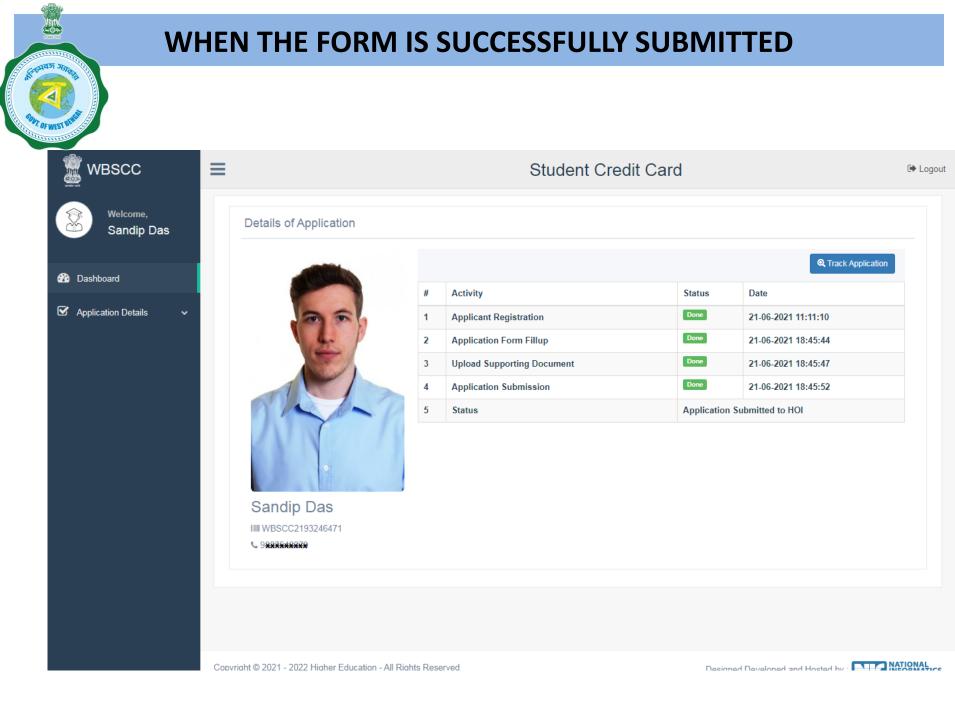
Once the student submits the application, this pop up menu appears.





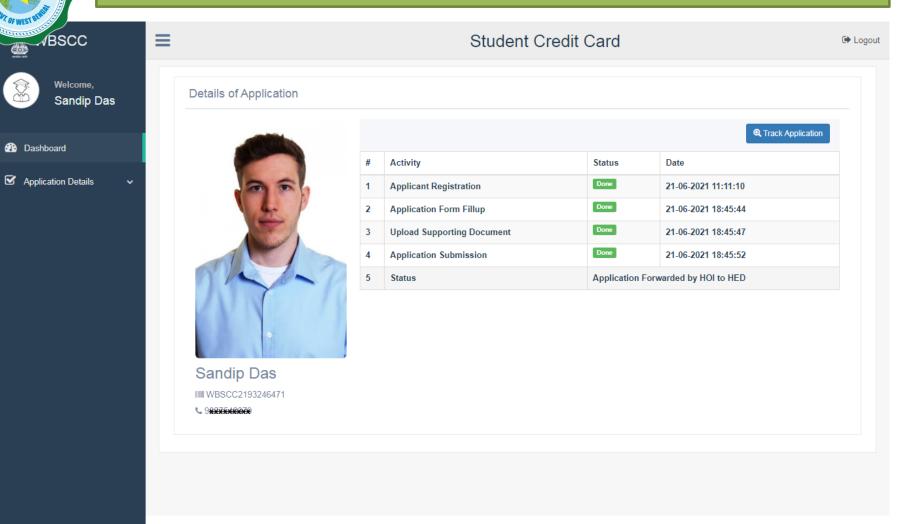
WHEN THE APPLICATION IS RETURNED BY THE INSTITUTION TO THE APPLICANT (IN CASE OF ANY DISCREPANY, IF DETECTED BY THE INSTITUTION)

Welcome,	Details of Application		Student C	Credit Card		🕒 Logo
Sandip Das					0	
Dashboard		#	Activity	Status	Q Track Applic	ation
Application Details	20	1	Applicant Registration	Done	21-06-2021 11:11:10	
		2	Application Form Fillup	Done	21-06-2021 11:28:39	
		3	Upload Supporting Document	Done	21-06-2021 11:40:19	
		4	Application Submission	Pending	21-06-2021 11:44:43	
	MAN D	5	Status	Application Re	turned by HOI to APPLICANT	
	Sandip Das WBSCC2193246471		In case of pendin submission, the app will be returned b Institution to the ap	olication by the		
Click to edit the application, when return by the institution.	Edit Loan Application					



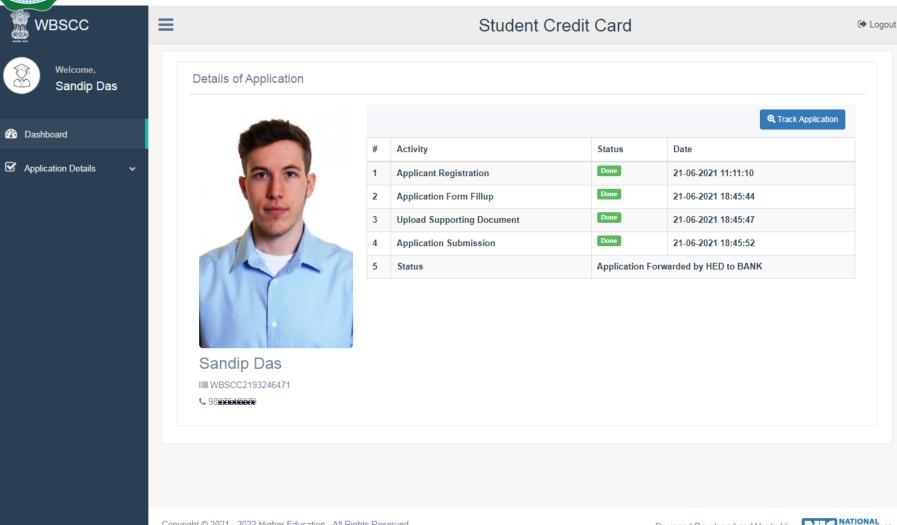
STATUS VIEWED BY THE APPLICANT IN THE DASHBOARD

When the application is forwarded to HED



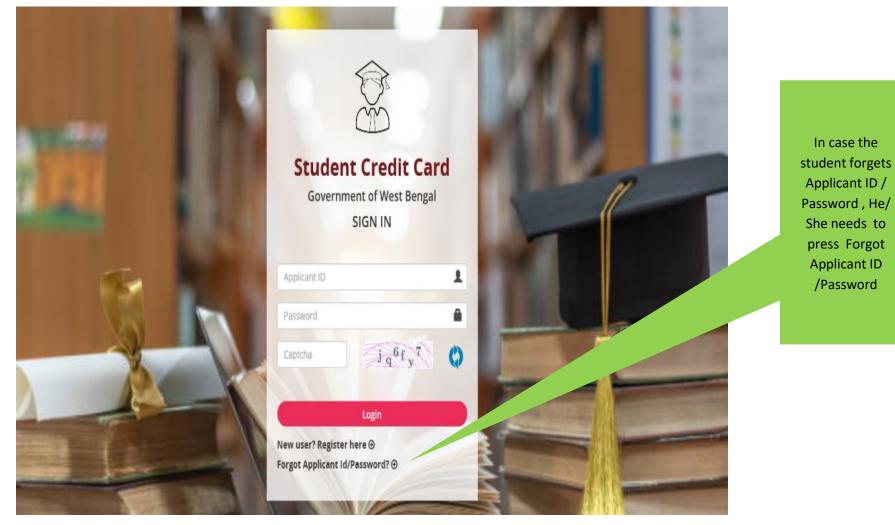
STATUS VIEWED BY THE APPLICANT IN THE DASHBOARD

When the application is forwarded to Bank by HED





WHEN THE APPLICANT FORGOT APPLICATION ID / PASSWORD



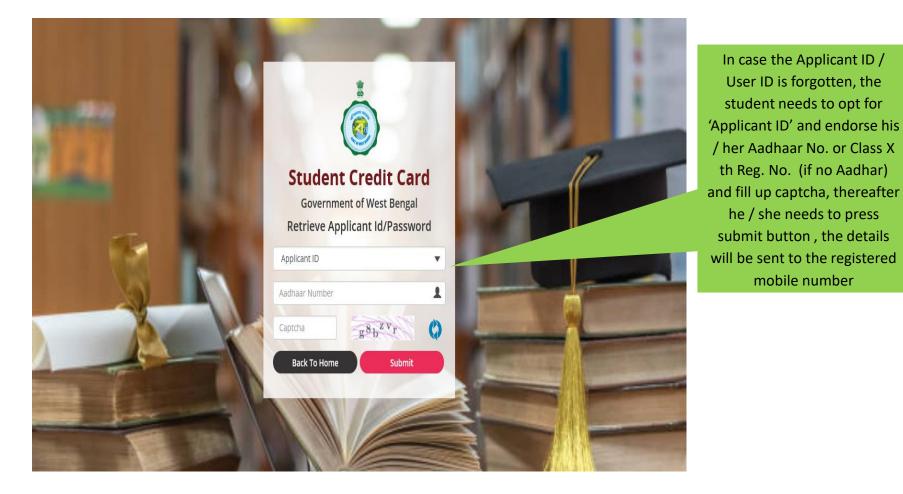


WHEN THE APPLICANT FORGOT APPLICATION ID / PASSWORD PROCEDURE - HOW TO RETRIEVE APPLICATION ID / PASSWORD......(Cont'd)





WHEN THE APPLICANT FORGOT APPLICATION ID / PASSWORD PROCEDURE - HOW TO RETRIEVE APPLICATION ID / PASSWORD...(Cont'd)



West Bengal Student Credit Card Scheme Frequently Asked Questions (FAQ)

Higher Education Department, Government of West Bengal

West Bengal Student Credit Card Scheme Frequently Asked Questions (FAQ)

Sl. No.	Questions	Answers
	GENER	AL SCHEME RELATED QUERIES
1.	What is the official website for registration of students under the West Bengal Student's Credit Card Scheme?	Visit official website for the Higher Education Department https:// banglaruchchashiksha.wb.gov.in or https://wb.gov.in and click on tab STUDENT CREDIT CARD or visit https://wbscc.wb.gov.in
2.	What is the help desk number relating to SCC scheme? Is there any support mail ID?	State Help Desk no. of the SCC scheme is18001028014 (Toll free) Support mail ID: support-wbscc@bangla.gov.in
3.	Will the student get any confirmation after registration in the portal through SMS or e mail?	Yes, the student will get an SMS in her/his registered mobile number
4.	Which documents are required to be uploaded at the time of filling up of the online form? What will be the size of the uploaded documents?	The following documents are to be uploaded at the time of filling up of online form- Coloured photograph of the applicant (should be in .jpeg / .jpg and 50 kb at maximum and 20 kb at minimum); Coloured photograph of the co-applicant / co-borrower (should be in .jpeg / .jpg and 50 kb at maximum and 20 kb at minimum); Signature of the student (should be in .jpeg / .jpg and 50 kb at maximum and 10 kb at minimum); Co-borrower / Guardian's signature (should be in .jpeg / .jpg and 50 kb at maximum and 10 kb at minimum); Student's AADHAR Card (should be in .pdf and 400 KB at maximum and 100 KB at minimum); Student's Class 10 Board registration certificate (if no AADHAR card) (should be in .pdf and 400 KB at maximum and 100 KB at minimum); Guardian's Address Proof [preferably AADHAR Card] (should be in .pdf and 400 KB at maximum and 100 KB at minimum); Relevant page of the School/Institution brochure/document detailing the course fee/tution fee(should be in .pdf and 400 KB at maximum and 100 KB at minimum); Student's PAN Card or undertaking in prescribed format (available in the portal), if no PAN. The uploaded document should be in .pdfformat and of 400 KB size at maximum and 100 KB at minimum); Guardian's PAN Card or undertaking in prescribed format (available in the portal), if no PAN.
5.	Is there any requirement of furnishing the domicile certificate and Caste certificate for filling up the form under the Scheme?	No. There is no need to furnish the copy of domicile certificate and Caste certificate.
6.	Who will be considered as a resident of West Bengal for the purpose of SCC scheme? Shall any document required to be	If the student or his family is residing in the State of West Bengal at least for a period of 10 (Ten) years preceding the date of application, she/he shall be considered as a resident of the State under this scheme.
	submitted during application as proof of residence?	Self-declaration by the student as per approved format available in the online application form will be accepted as a proof of residence.
7.	Do I need to send any hard copy of the completed form once the registration and filling up of form is over?	No. However, you can preserve a hard copy for your future reference.
8.	Who may I contact if my college is not helping out?	You can directly contact the Help desk of your Institution or may also contact the State Help Desk (Toll free no. 18001028014, Support mail ID: support- wbscc@bangla.gov.in)

9.	What is the maximum amount of loan eligible under the scheme?	Maximum amount of loan eligible under the scheme is Rs. 10(ten) lakhs.
10.	What are the items for which loan can be sought?	The loan can be utilized for meeting the cost of the following items- Course fees payable to the School/College/ University / Professional Institutes/ coaching institute where the student is enrolled for appearing in entrance examination for admission in medical/engineering/law courses or for appearing in UPSC/PSC/SSC etc . This will include tuition fee, fees payable for caution deposit/ building fund /refundable deposit/examination/library/laboratory fees to be supported by Institution's bills/ receipts. Fees required for accommodation in hostel or rent/ license fees payable for living outside the hostel or fees required for living as a Paying Guest. Cost of purchasing books/ Computer/ Lap-top/ Tablet/ equipments etc. Any other expense required to complete the course such as study tours, project works, thesis etc.
11	Is there any item-wise cap of expenditure under the loan sanctioned under SCC scheme?	a)Up to 20% of the total loan sanctioned can be used as living expenses for the entire duration of the course andb)there shall be an upper ceiling of expenditure up to 30% of the total loan sanctioned for non-institutional expenses including the living cost for the whole course of study.
12.	Where will the fund meant for Institutional payment be received?	Amount of loan to meet the expenses for course fee including tution fee and any other amount payable to the Institution will be remitted directly to the bank account of the concerned institution.
13.	Where will the fund meant for non- institutional expenses including living cost for pursuing the course be received?	Amount of loan to meet the expenses for meeting the non-institutional expenses including living costwill be remitted to the registered bank account of the student.
14.	Do I need to get any No Objection certificate from my institution before applying for the loan?	No, there is no need for obtaining any NOC from the institution.
15.	What is the minimum eligibility to apply for loan under the SCC scheme?	Minimum eligibility to apply for the loan under the scheme is Class IX passed from any of the recognized Boards which are active in West Bengal. The applying student is also to be enrolled in Class X or for 10+2 or higher education in any course in any recognised Higher Education Institution or in a coaching institute for appearing in entrance examination for admission in medical/engineering/law courses or for competitive examinations like UPSC/ PSC/SSC etc. for availing loan under SCC scheme. The applying student or his family has to be a resident of the State of West Bengal at least for a period of 10 (Ten) years preceding the date of application.
16.	Can I avail the loan for meeting up the cost towards the course fee of next academic year/semester if I can't pass all the papers in the previous academic year/semester?	Yes, you can apply, but within the ceiling of the sanctioned amount.
17.	Do I have to furnish my scorecard/ marksheet/performance card to the bank after each semester for availing the subsequent loan installments?	The student availing loan under SCC scheme has to submit their documents as per bank requirement.
18.	Can a final year student apply for the Student's Credit Card Scheme?	Yes, a student can apply for loan under SCC scheme anytime during the course.
19.	Am I eligible to apply for the Student's Credit Card Scheme if I am a resident of any other State in India?	No. This scheme is applicable only for students whose families are residents of West Bengal at least for last 10(ten) years at the time of application.
20.	Am I eligible to apply for SCC Scheme if I am a resident of West Bengal but studying outside the state?	Yes, you are eligible if you are enrolled in classes X-XII in a school affiliated to any of the recognized Boards active in West Bengal or for higher studies including professional courses in any recognized Higher Education Institution or in a coaching institute for appearing in entrance examination for admission in medical/engineering/law courses or for competitive examinations like UPSC/ PSC/SSC etc. within or outside West Bengal but within India and your family is residing in West Bengal at least for last 10(ten) years at the time of application under the SCC scheme.

21.	Am I eligible to apply for SCC Scheme if I am a resident of West Bengal but studying outside India?	Yes, students studying outside India are also eligible to apply for the SCC scheme.
22.	Is there any marks percentage criteria for applying loan in the SCC scheme?	No, there are no marks percentage criteria for applying in the scheme.
23.	Can I surrender the Credit Card after it is issued without availing the loan?	Yes, you can surrender the Credit Card to the lending bank if you so desire.
24.	Is the Credit Card transferrable to my brother or sister?	No, the Credit Card is not transferable.
25.	What, if my card is stolen or lost?	You have to lodge a general diary in the local Police Station and immediately contact the bank.
26.	In case the card is damaged, what is the procedure for issuing a duplicate card?	The student can contact the lending bank for a replacement card.
27.	How I will receive the information to know if my loan application is approved?	You will receive SMS in your registered mobile number.
28.	How I will receive the Student Credit Card if issued to me?	You will receive the Card from the lending bank when sanctioned.
29.	Please provide the details of grievance cell, if any.	For lodging any grievance relating to SCC scheme, you may contact the following- State Help Desk No. 18001028014 Support mail id- support-wbscc@bangla.gov.in
30.	Is international transaction facility available with the credit card?	No, this Credit Card is only for study loan under SCC scheme from approved banks.
31.	Is there any income ceiling for candidates to apply in this scheme?	No. There is no income ceiling for candidates to apply in the SCC scheme.
32.	Is there any age limit to apply for Student's Credit Card Scheme?	Yes, the applying student should not be aged more than 40 (forty) years at the time of applying for loan.
33.	Are students enrolled in integrated courses of recognized institutions eligible to apply?	Yes, students enrolled in integrated UG/PG courses are eligible to apply under SCC scheme.
34.	Are the Research Scholars/Research Associates/Post doctoral research students eligible to apply for SCC scheme?	Yes, research scholars or research associates or a student pursuing post-doctoral research studies are eligible to apply for SCC scheme.
35.	Are the students pursuing UG/PG/ Diploma courses in distance learning mode eligible to apply for SCC scheme?	No, a student receiving academic instruction in distance learning mode is not eligible to apply.
36.	I am preparing for UPSC/PSC/ SSC examination after finishing my graduation level. I am not enrolled in any academic institution for higher degree but have enrolled in a private coaching institute for the above competitive examination. Am I eligible for loan under SCC scheme?	Yes, you are eligible to apply under SCC scheme if your family is residing in West Bengal at least for last 10(ten) years at the time of application and you are otherwise eligible under the SCC scheme.
37.	I have passed my 10+2 board examination and presently not enrolled in any college for graduation studies. I want to appear for NEET/AIEEE/ WBJEE examination next year and have enrolled myself in a private coaching institute for that purpose. Am I eligible for loan under SCC scheme?	Yes, you are eligible to apply under SCC scheme if your family is residing in West Bengal at least for last 10(ten) years at the time of application and you are otherwise eligible under the SCC scheme.
38.	Can the student apply anytime during the tenure of the course?	Yes, students can apply anytime during the tenure of the course.
39.	Can the students apply in this scheme if she/he gets any scholarship/freeship?	Yes, they can apply. However, the amount of scholarship received shall be adjusted against the 5% applicable Margin Money if the amount of loan sanctioned under SCC scheme is above 4(four) lakhs.

40.	Whether the Photograph in Black & White is acceptable for applying online under the Scheme?	Only colour photograph is required to be uploaded.
41.	What is the size of the Photograph for student/guardian/co-borrower?	Sizes of the photographs and the documents to be uploaded have been mentioned at the appropriate place of the application form as well as in the user manual.
42.	While applying for the scheme, I uploaded image of my photograph but it is not showing in the application form. How can I resolve the issue?	You have to call the State Help Desk (toll free no. 18001028014 and/ or send a mail to support-wbscc@bangla.gov.in with your application ID.
	H	BANK RELATED QUERIES
43.	Which bank will issue the credit card and sanction loans under SCC scheme?	The State Co-operative Banks or Central Co-operative Banks or District Central Co-operative Banks or any other Public and Private sector Banks shall be authorized to issue the credit card and sanction loans under SCC scheme.
44.	Which branch of the Bank will be my lending branch?	You have to choose from the drop down menu of the portalthe bank branch of your choice within the district of your permanent residence.
45.	What is the mode of credit under the SCC scheme? Term loan or cash credit?	Under SCC scheme, loan is sanctioned as a term loan.
46.	Is there any margin money against the loan?	Up to Rs. 4.00 Lakhs of loan sanctioned, there shall be no margin money. If the amount of loan is above Rs. 4.00 Lakhs, there shall be 5% margin money. Scholarship/Assistance ship will be included in the Margin.
47.	Is there any provision for furnishing collateral security?	There will be no collateral security for loan up to the ceiling of 10(ten) lakh sanctioned under SCC scheme.
48.	Is the applicant required to enter into an agreement with the bank for availing the loan under this scheme?	Yes, a joint loan agreement between bank and the student and co-borrower is to be executed before availing the loan.
49.	What is the interest rate for availing loan under SCC scheme?	There shall be 4% simple rate of interest per annum. There shall be an interest concession @ 1% to the borrower if the interest is fully serviced during the study period.
50.	Is there any moratorium period for repayment of loan?	There shall be a moratorium or repayment holiday of 1(one) year after completion of the course or getting employment, whichever is earlier.
51.	Is interest applicable during the moratorium period?	Yes, interest will be charged at 4% simple rate during the moratorium period.
52.	What shall be the repayment period?	Repayment period shall be 15(fifteen)years' for any loan availed under this Credit Card Scheme including the Moratorium/ Repayment Holiday from the date of disbursement of first installment of loan.
53	Shall I get any rebate if I repay the loan within stipulated period?	There shall be an interest concession @ 1% to the borrower if the interest is fully serviced during the study period.
54.	Is there any processing fee/penalty for pre-payment of loan?	No, there will be no processing charges/penalty for pre-payment.
55.	Is there any processing fee before sanction of loan?	No
56.	Shall the loan be repayable on EMI basis?	Yes, the loan shall be repaid in Equated Monthly Installments.
57.	Is there any life coverage under SCC scheme?	There will be a life cover in the name of the student up to the loan amount sanctioned. The insurance premium is to be borne by the student which shall be debited from his loan account.
58	Is there any requirement to furnish the details of co-borrower?	Yes, it is mandatory to apply jointly for the loan under SCC scheme.
59	What to do if the approved loan amount is to be enhanced anytime during the course period?	There will be provision in the portal for enhancement of loan over the sanctioned amount, within the ceiling limit of 10 lakhs.
60.	I am eligible student for the Scheme of WBSCC. I don't have any bank account in State Co-Operative Bank. Can I apply?	Account in Co-Operative Bank is not mandatory. You need to have a major bank account in any recognized bank.

	TECHNICAL (PORTAL-RELATED) QUESTIONS			
61.	If I need to change my e mail id/ any other personal information after registration, what is the procedure?	The student has to contact the State Help Desk (Toll-free number: 18001028014) and send an e-mail to the support mail ID support-wbscc@bangla.gov.inwith Aadhar card number or Class X registration number, if no Aadhar card.		
62.	Who will verify the credentials of the student?	Concerned institution in which the student is enrolled will verify the documents.		
63.	Is there any option in the portal to edit the details of the application before submission?	Yes, edit option is available in the portal as long as students do not finally submit the form. But once it is submitted, no option for editing will be available.		
64.	In case editing is required after submission, what can be done?	Student has to contact the State Help Desk (Toll-free number: 18001028014) or may be required to send an e-mail to the support mail ID support-wbscc@ bangla.gov.in		
65.	What if I forget my login/password after registration?	There is provision to recover the user ID/login password in the portal.		
	INSTIT	TUTION-RELATED QUESTIONS		
66.	I am student of Private Engineering College out- side the State of West Bengal studying in U.G. program. Can I apply for the Scheme?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application under the SCC scheme, your institution is recognized and you are otherwise eligible as per the scheme.		
67.	I am studying in U.G. Degree program in Govt. engineering College in another State. Am I eligible?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application under the SCC scheme, your institution is recognized and you are otherwise eligible as per the scheme.		
68.	I am a UG student enrolled in a deemed University. Can I apply for the Scheme?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application under the SCC scheme.		
69.	I am studying in Private Engineering College in West Bengal I don't have the PAN Card, so also my parents. How can I apply for the Scheme?	Yes, you can apply. But an undertaking is to be submitted that you will submit the required documents to bank during loan disbursement.		
70.	I am student of Degree Level Hotel Management College in West Bengal, but the College is not approved by the AICTE. Am I eligible for the Scheme?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application under the SCC scheme, and your institution is affiliated to any State-aided University in West Bengal and you are otherwise eligible as per the scheme.		
71.	I am studying in NIT (National Institute of Technology) in another State. The Institution does not have NIRF Rank. Am I eligible for the Scheme?	Yes, you can apply for the scheme if you or your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme. Ranking of the Institution is not a determinant factor for sanction of loan under SCC scheme.		
72.	I am a student of Private Engineering College outside West Bengal. But the name of my College is not available in drop down List. How can I apply?	You have to send a mail to sccoutwb@gmail.com OR support-wbscc@bangla. gov.in for support.		
73.	I am student of U.G. Engineering programme in a Private University in West Bengal. The University is UGC recognized but not approved by the AICTE. Am I eligible for the Scheme?	Yes, you can apply if you or your family is residing in West Bengal for a period of 10(ten) years at the time of application under the SCC scheme, your institution is recognized and you are otherwise eligible as per the scheme.		
74.	I am a Ph. D. student of Engineering in NIT in another State. Can I apply for the scheme?	Yes, you are eligible if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.		
75.	I am a WB resident student studying Engineering in the State of Tripura. Am I eligible for loan for my residence in private accommodation in Tripura?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.		
76.	I am enrolled in a 3 years' AICTE approved Diploma Engineering course in West Bengal. I completed Madhyamik /ICSE but am not '10+2' passed. Am I eligible for the SCC Scheme?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.		

77.	I am studying in West Bengal Self Financing Engineering program admitted through Tuition Fee Waiver (TFW) Scheme. Am I eligible for the scheme?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.
78.	I am engineering student in West Bengal and receiving SVMCM Scholarship. Am I eligible for the scheme?	Yes, you can apply if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme. Part of your scholarship amount will however, may be adjusted against the 5% margin money applicable, if the amount of loan sanctioned under SCC scheme is above 4(four) lakh.
79.	I am a Final Year student of 4 years' degree Engineering programme. Am I eligible for the scheme?	Yes, you are eligible to apply for loan under SCC scheme.
80.	I have completed my 4 years' degree in Engineering from self-financing college in West Bengal with personal loan. Can I apply for re-imbursement/repayment of such educational loan?	No, you can only avail loan under this scheme if you are currently enrolled in any approved course under the scheme. Also, there is no provision for repayment of any other loan from the amount sanctioned under this scheme.
81.	What is AISHE Code? What is NIRF? What is NAAC accreditation?	It is an identification code for an Educational Institution. AISHE stands for 'All India Survey of Higher Education' in which all affiliated institutes should enroll for accreditation and ranking of the institute. NIRF is status of institute ranking, NAAC is a process of accreditation of the institute.
82.	I am studying in a private Engineering College in Comp. Science & Engineering outside the State of West Bengal. My institution does not have any NAAC accreditation or NIRF Rank. But the program is NBA accredited. Am I eligible for the scheme?	Yes, you are eligible if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.
83.	I have completed AMIE in Civil/ mechanical/ Electrical Engineering and pursuing Post graduation in Engineering College in West Bengal. Am I eligible for the scheme?	Yes, you are eligible if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.
84.	I am a student of ITI under the Technical Education & Training Department of the State Government. Am I eligible to apply for SCC scheme?	Yes, you are eligible if your family is residing in West Bengal for a period of 10(ten) years at the time of application, your institution is recognized and you are otherwise eligible as per the scheme.